



Vukela
connect

www.vukela.co.za

Vukela Connect
Payment Online Banking

FNB

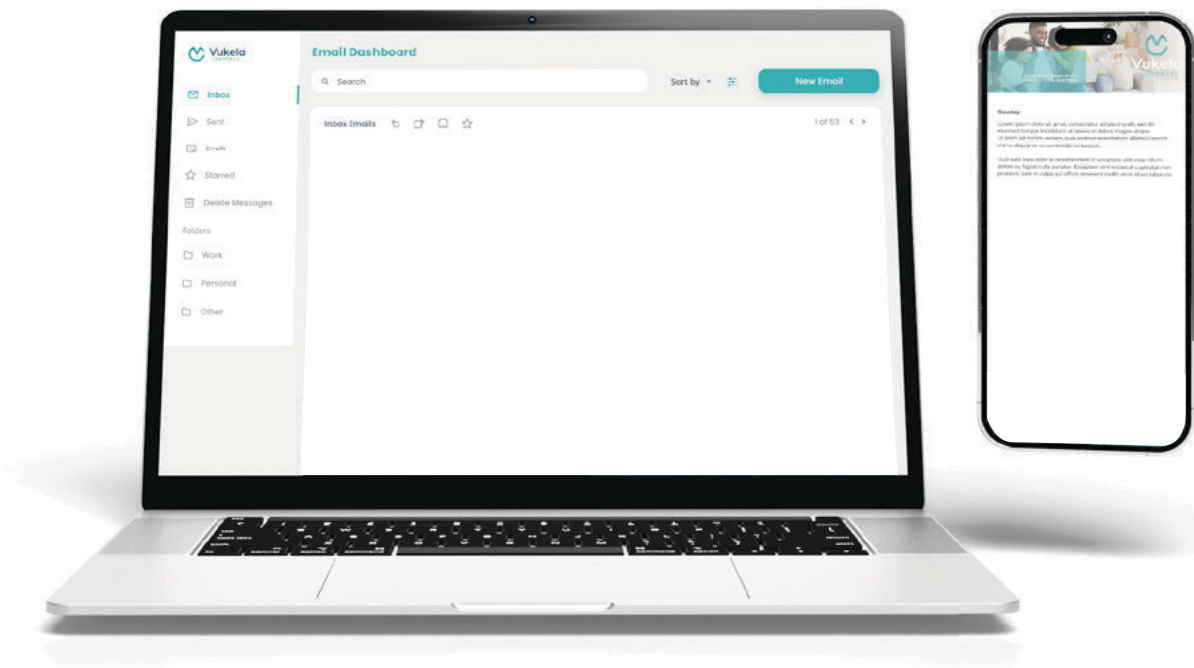


Welcome Email

Refer to the Welcome Email that is sent to you.

Your **reference** will be **allocated** at the **bottom** of the **email**.
This **reference** is your **customer ID** with Vukela Connect.

Reference: ABC123



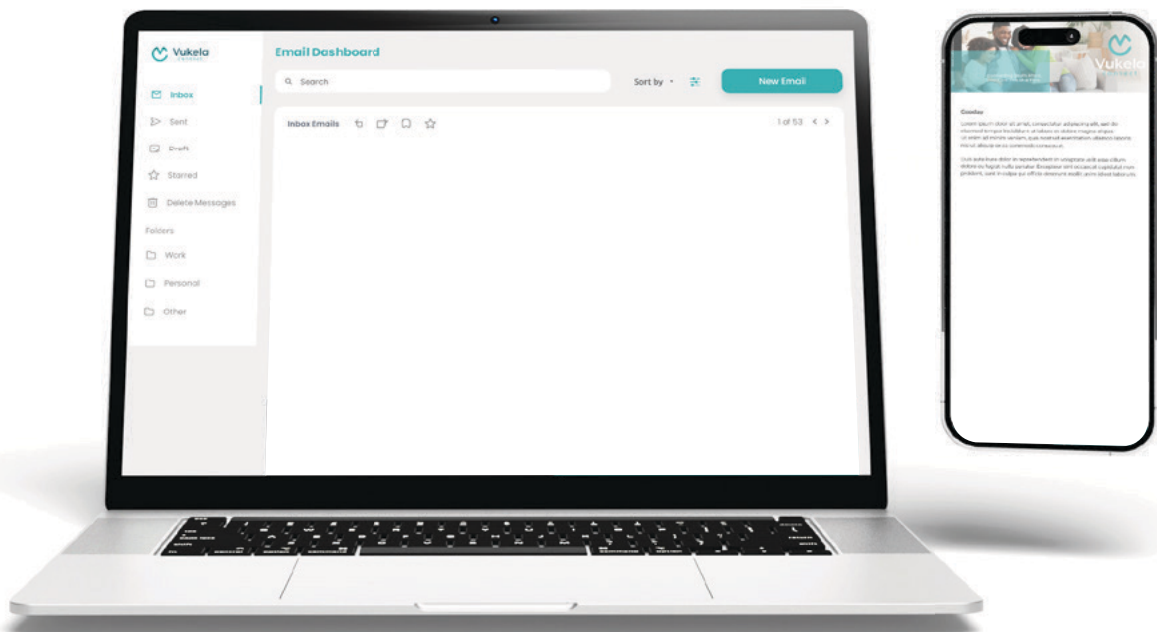
STEP 2

Pro Forma Invoice Email

Refer to the Pro Forma invoice for your reference as customer ID.

Use your Customer ID for payment.
Your **customer ID** consists of the **first 3 letters** of your **first name**, followed by **3 numbers** eg. **ABC123**

Reference: ABC123

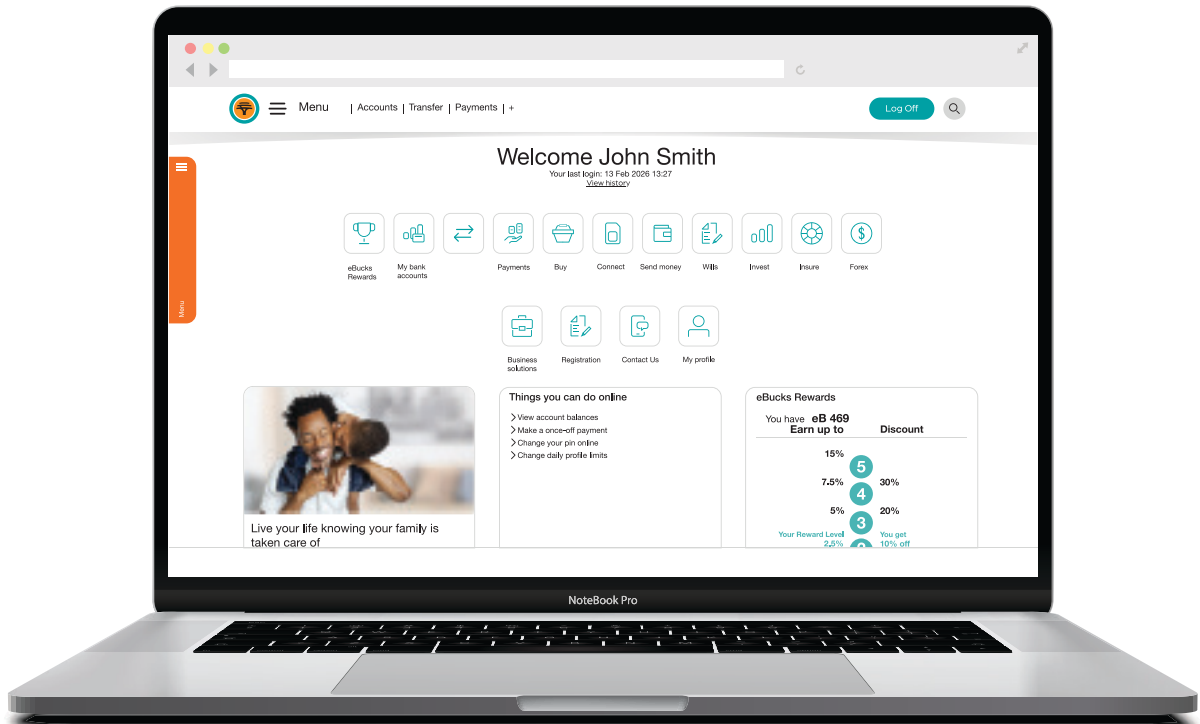


STEP 3

Add Beneficiary



Login and click on payments

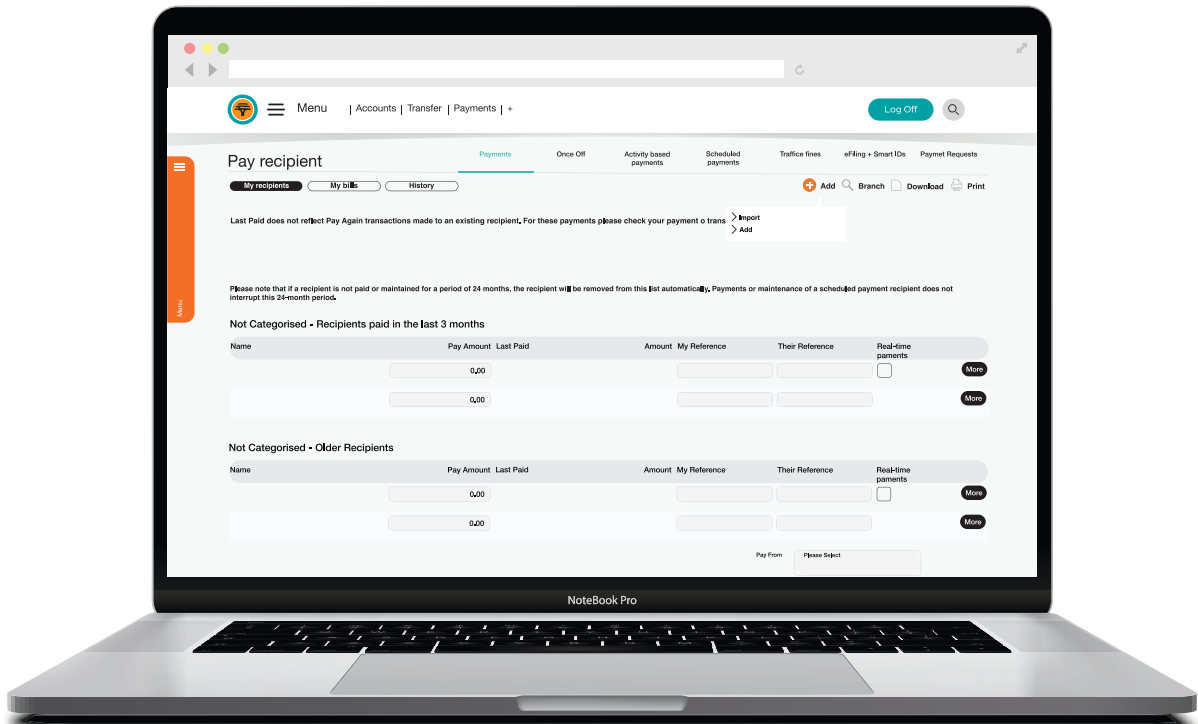


STEP 4

Add Beneficiary



Click on "Add" drop down and click on "Add" again



STEP

5

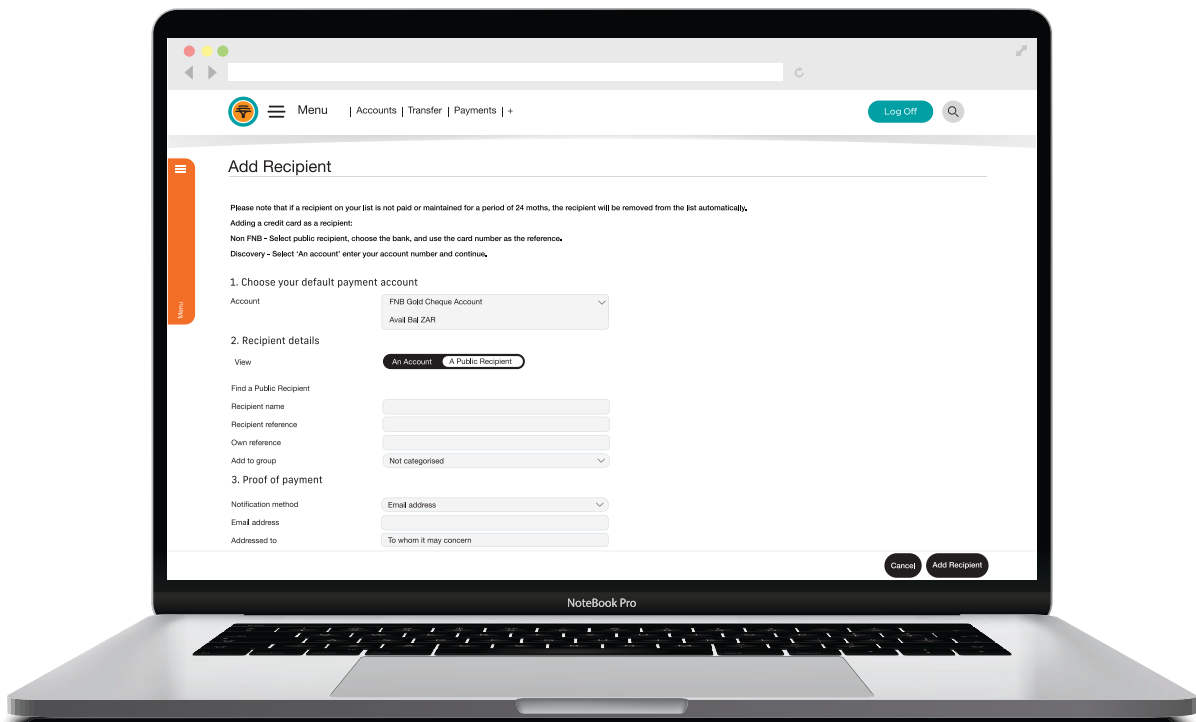
Add Beneficiary



Select your available account



Click on "A Public Recipient"



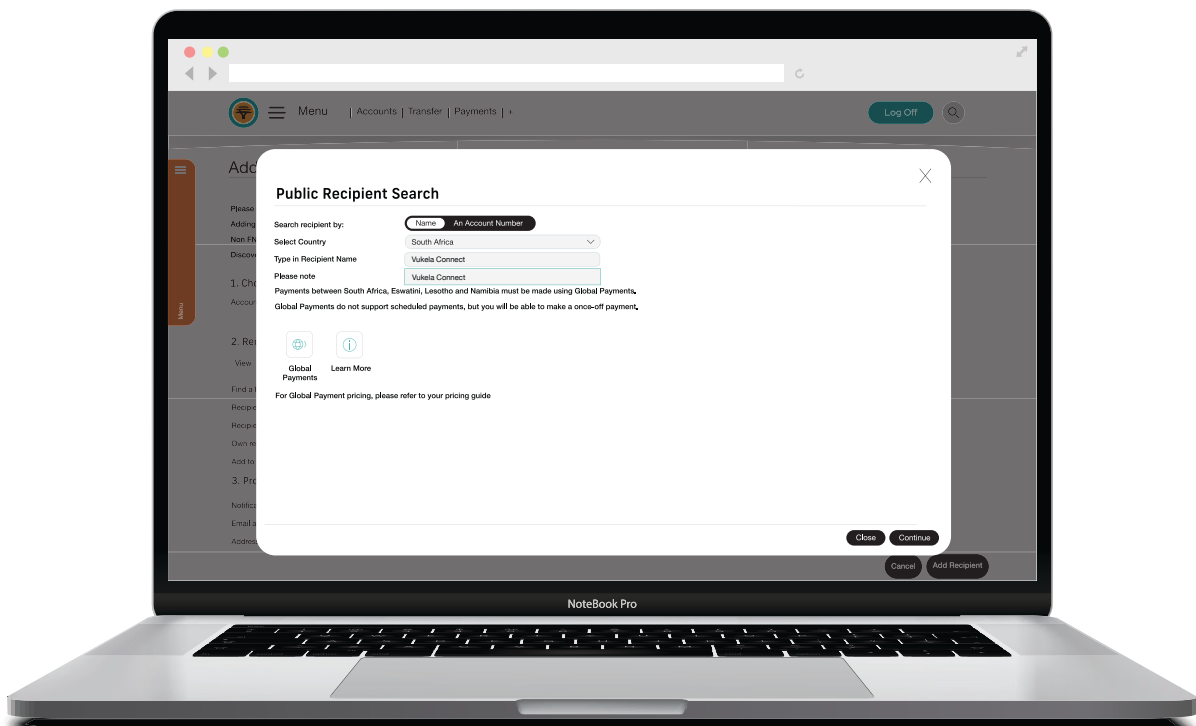
STEP 6

Add Beneficiary

→ Type Vukela Connect

→ Click on the search result

→ Click on the "Continue" button



Add Beneficiary



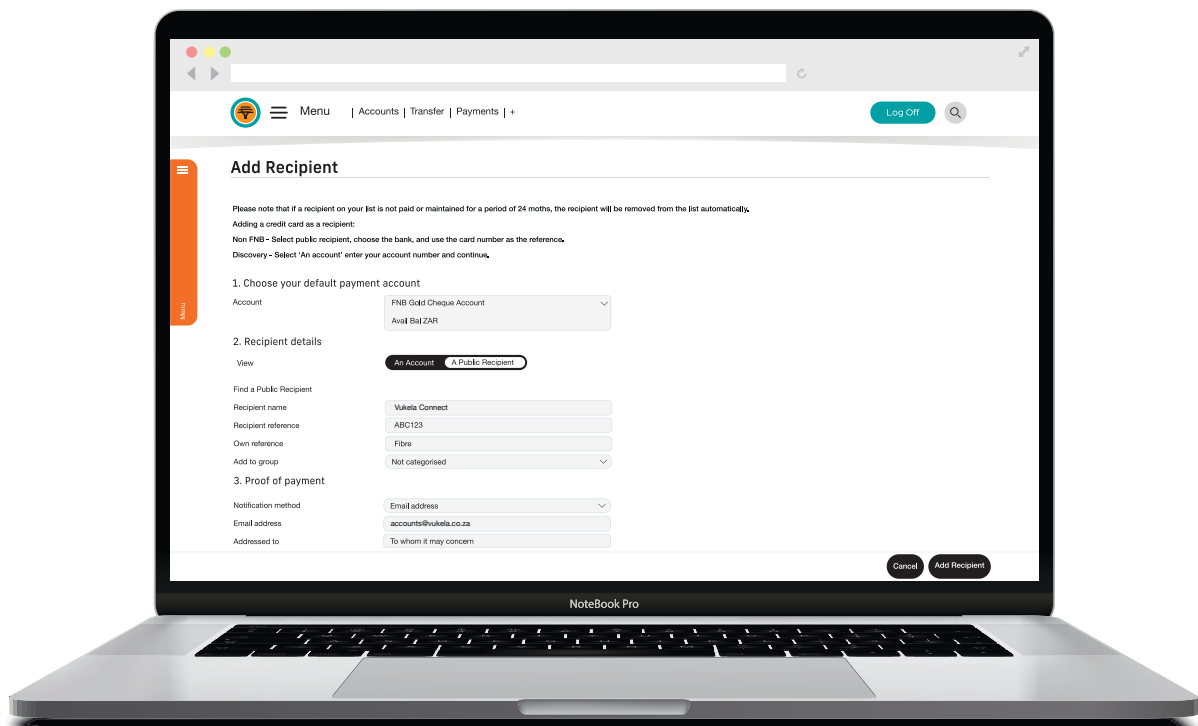
Account number is your customer ID reference that is given to you on your Proforma Invoice



Make sure to email the proof of payment to accounts@vukela.co.za



Click on "Add recipient"



STEP 8

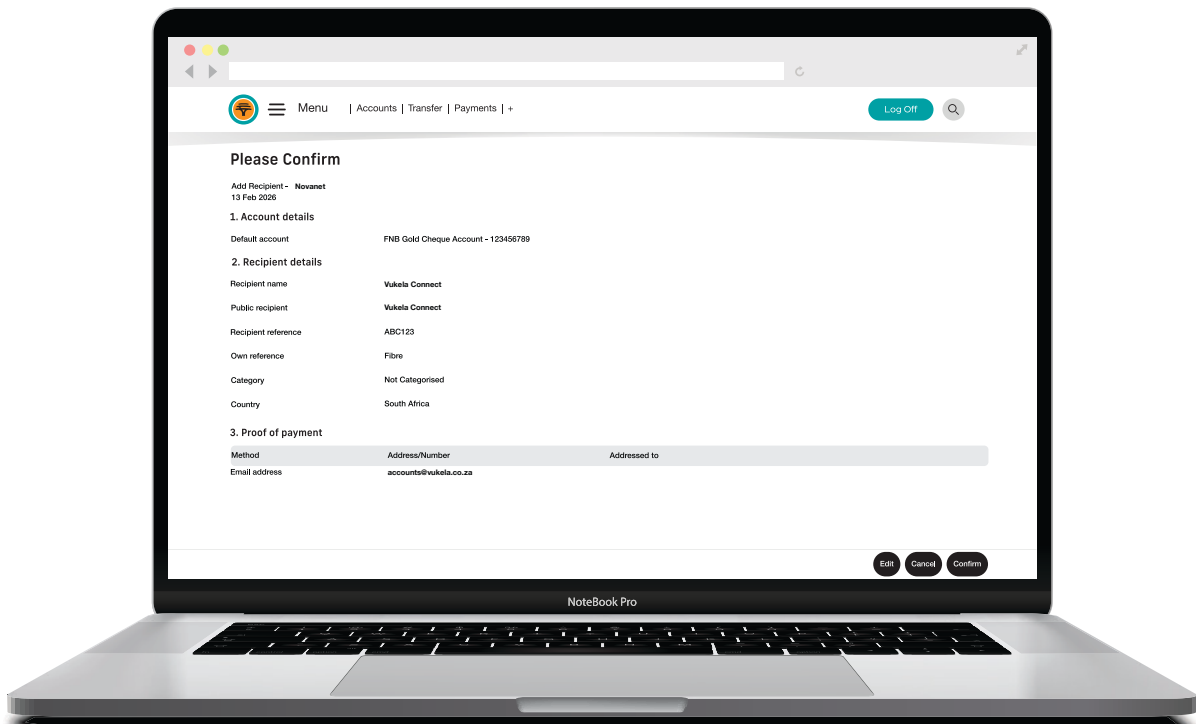
Pay



Check your details



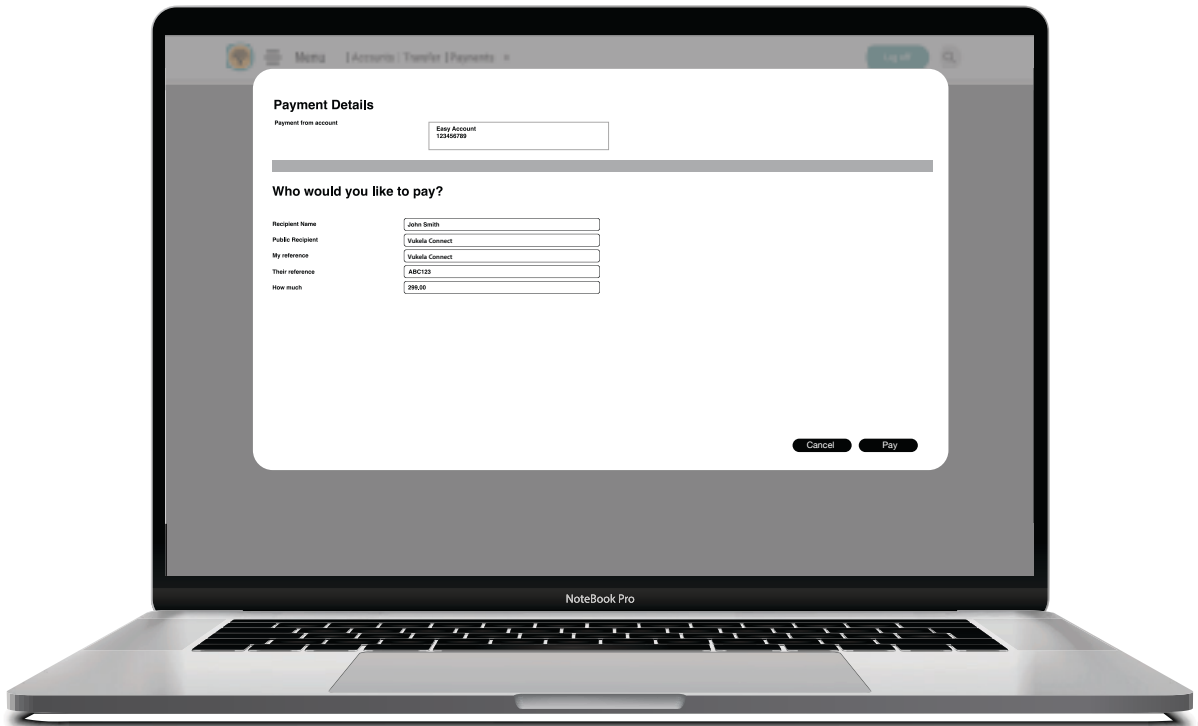
Once details are correct click on the "Pay recipient now" button



STEP 9

Pay

→ Enter the amount and select "Pay" to proceed



www.vukelaconnect.co.za

Payment on FNB Mobile

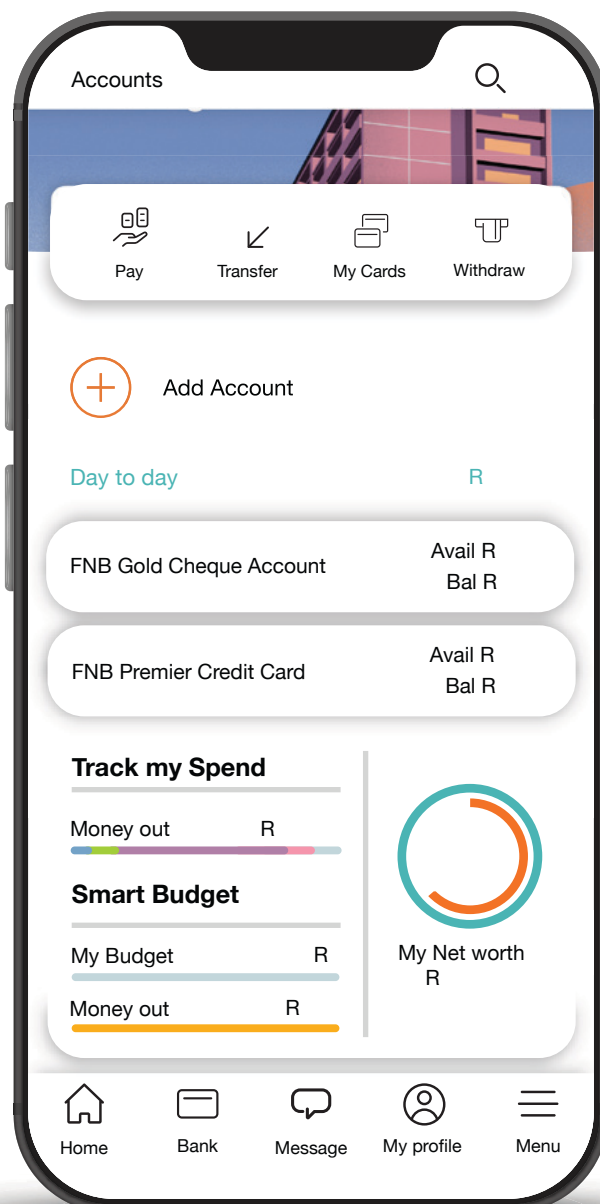




Log in to your account



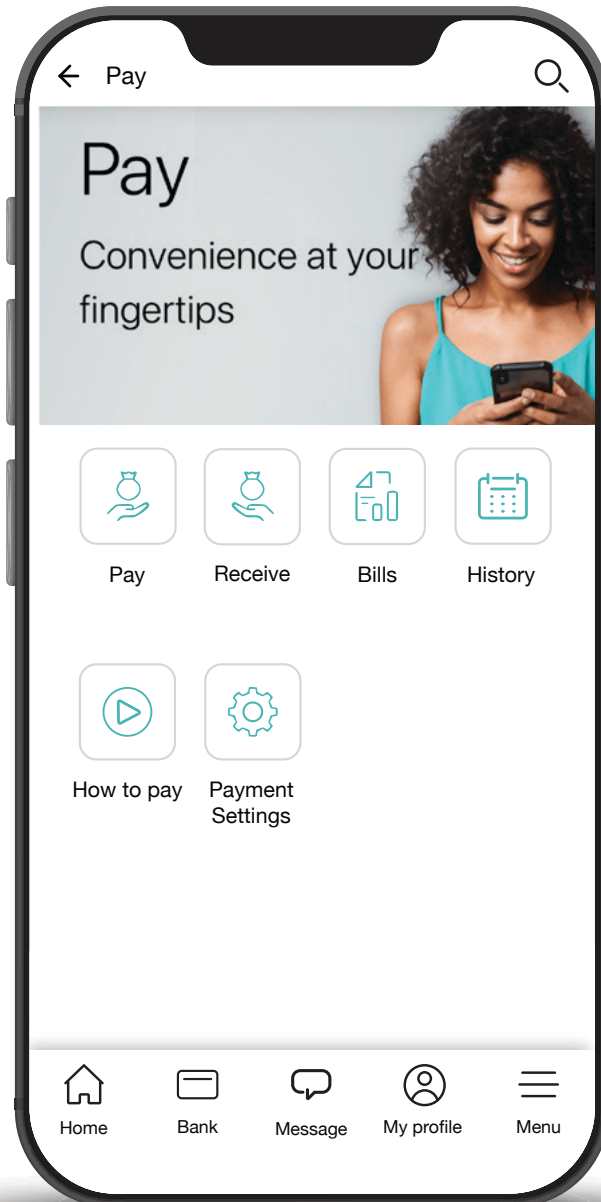
Click on "Pay"



Add Recipient



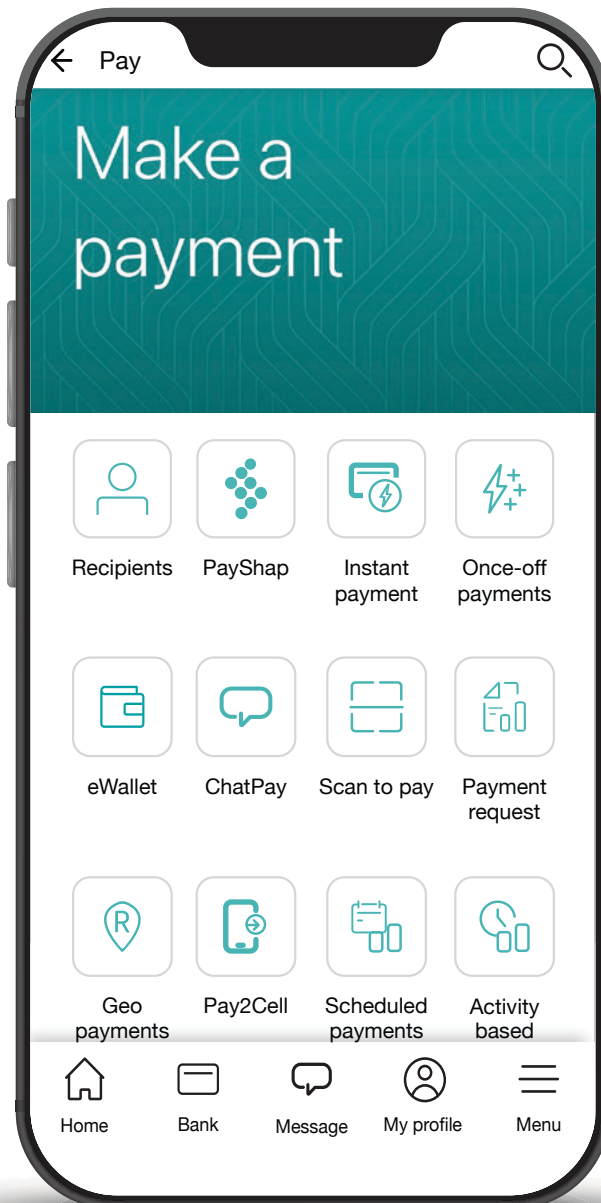
Click on "Pay" again



Add Recipient



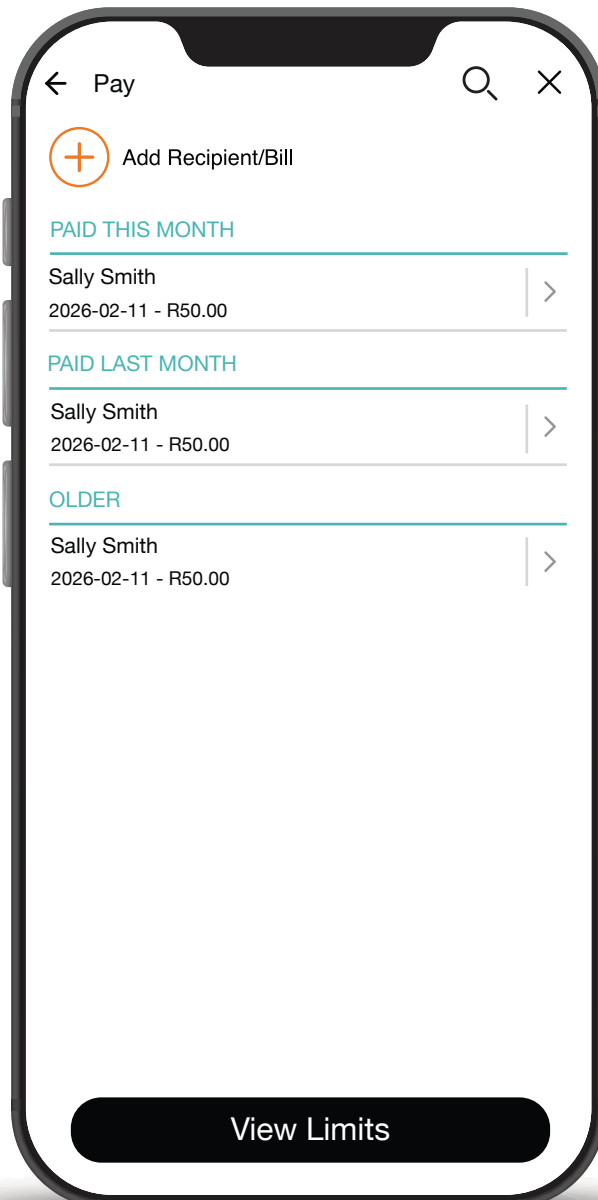
Click on "Recipients"



Add Recipient



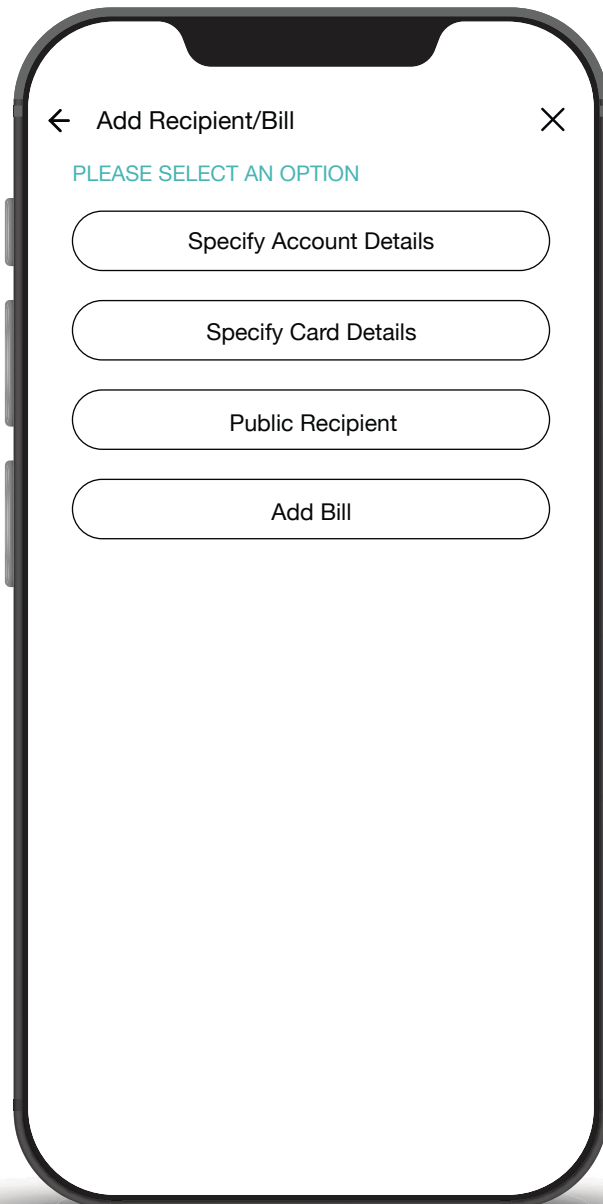
Click on "Add Recipient/Bill"



Add Recipient



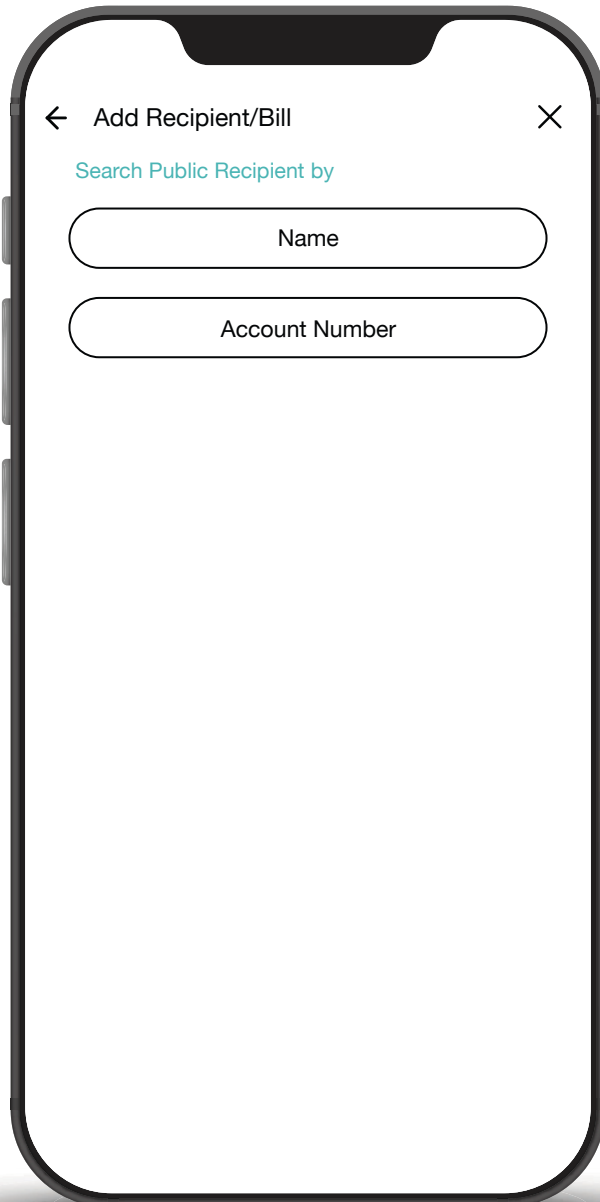
Click on "Public Recipient"



Add Recipient



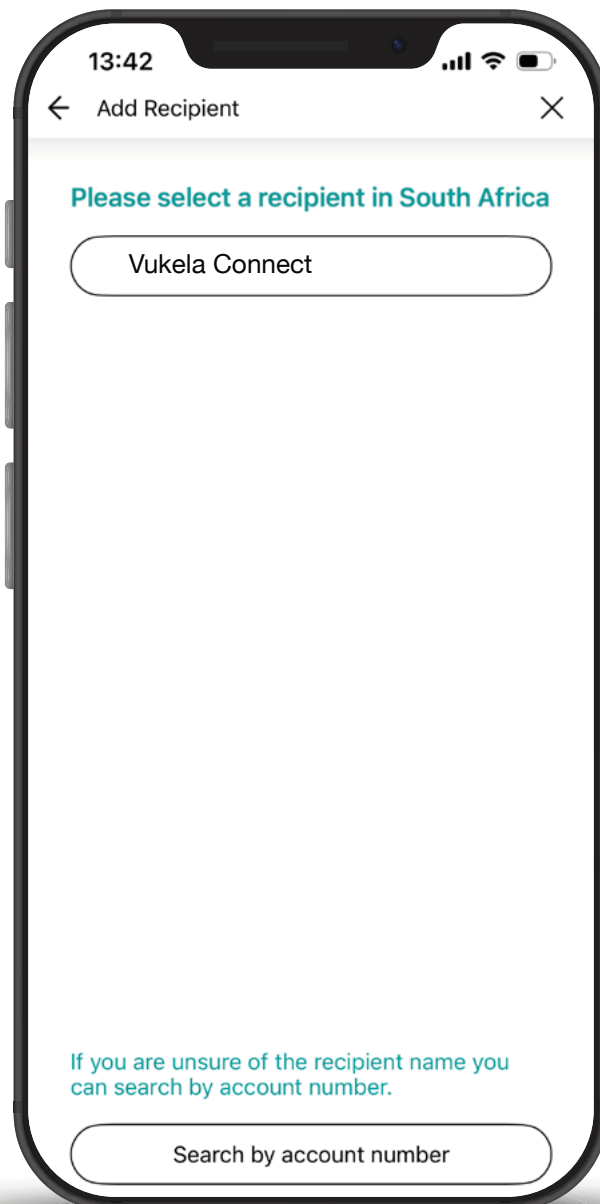
Click on "Name"



Add Recipient



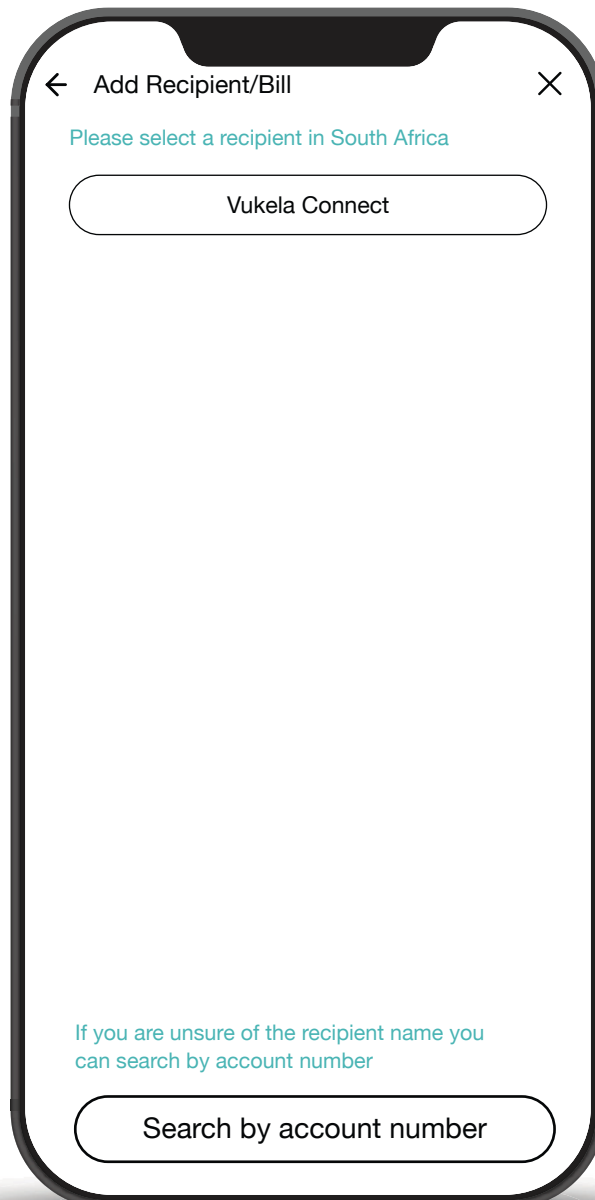
Type Vukela Connect in the search bar



Add Recipient



Select "Vukela Connect"



Add Recipient



Fill in the details then use your unique customer ID that is given to you on your Proforma Invoice



Click on "Send proof of payment"




Click on "Continue"


← Add Recipient/Bill ×

From

From

 FNB Gold Cheque Account
R Available

Recipient

 Vukela

Name:
Vukela

Own Ref:
Fibre

Recipient Ref:
ABC123

Send proof of payment?

View Cut Off Times

Search

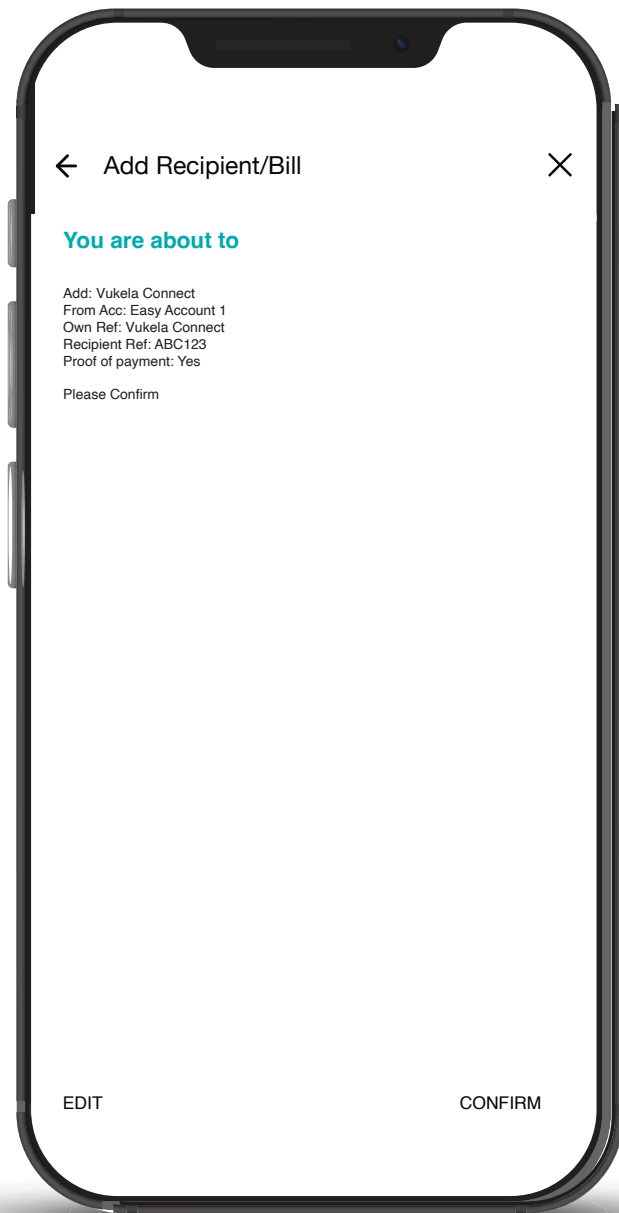
Add Recipient



Make sure your information is correct



Click on "Confirm" once your details are correct



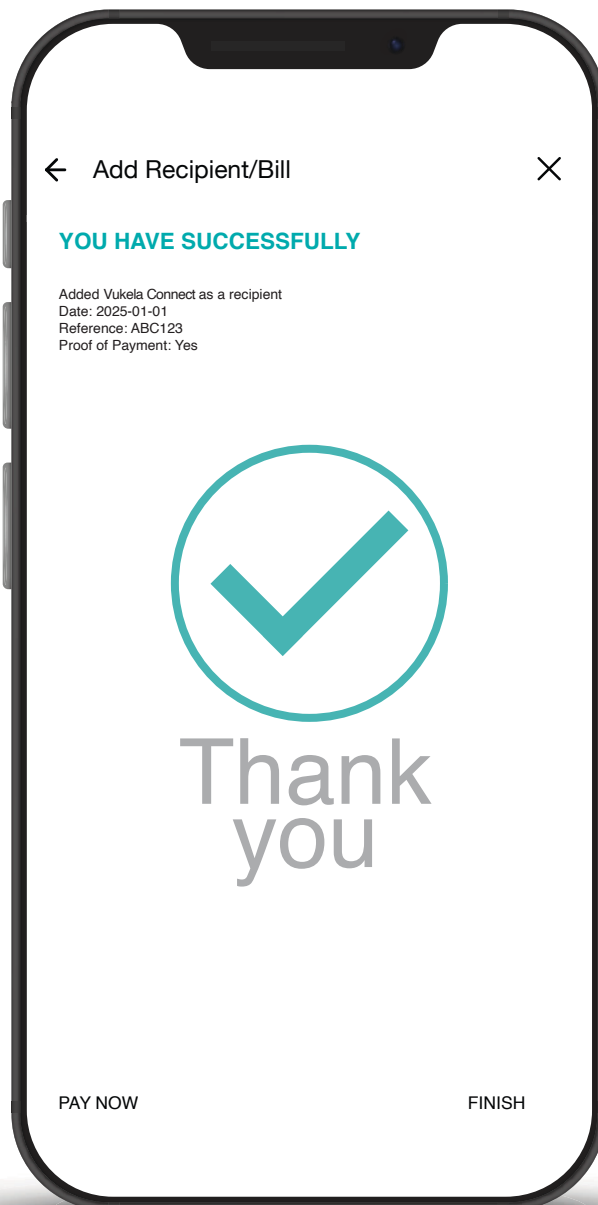
Add Recipient



You have added the public recipient only



Click on "Finish" to save it



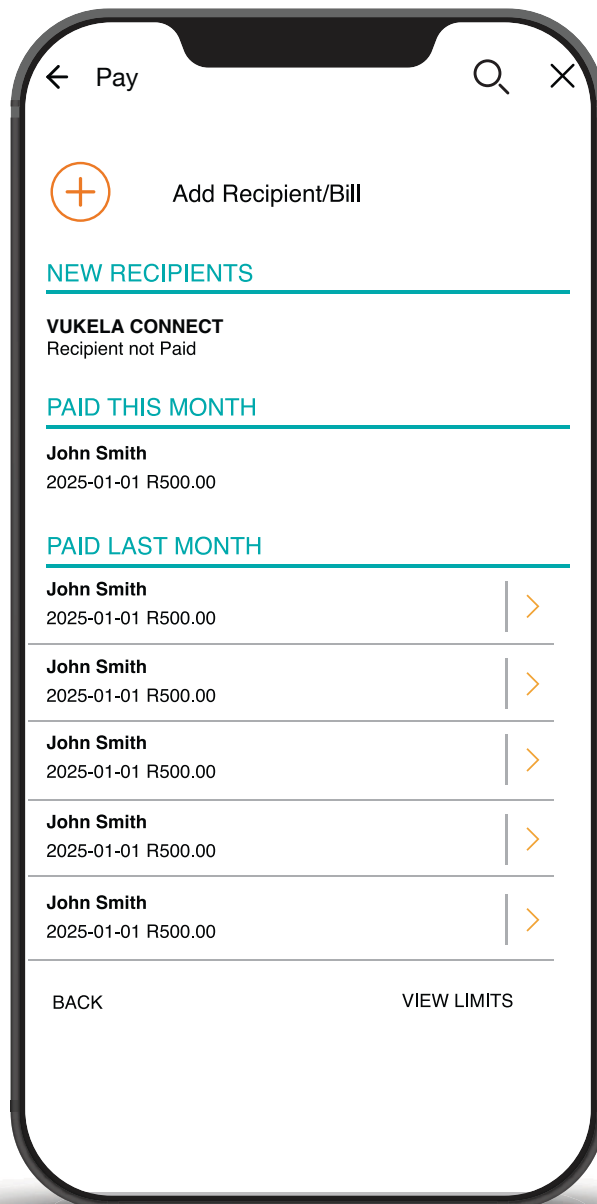
Add Recipient



Go back to this tab



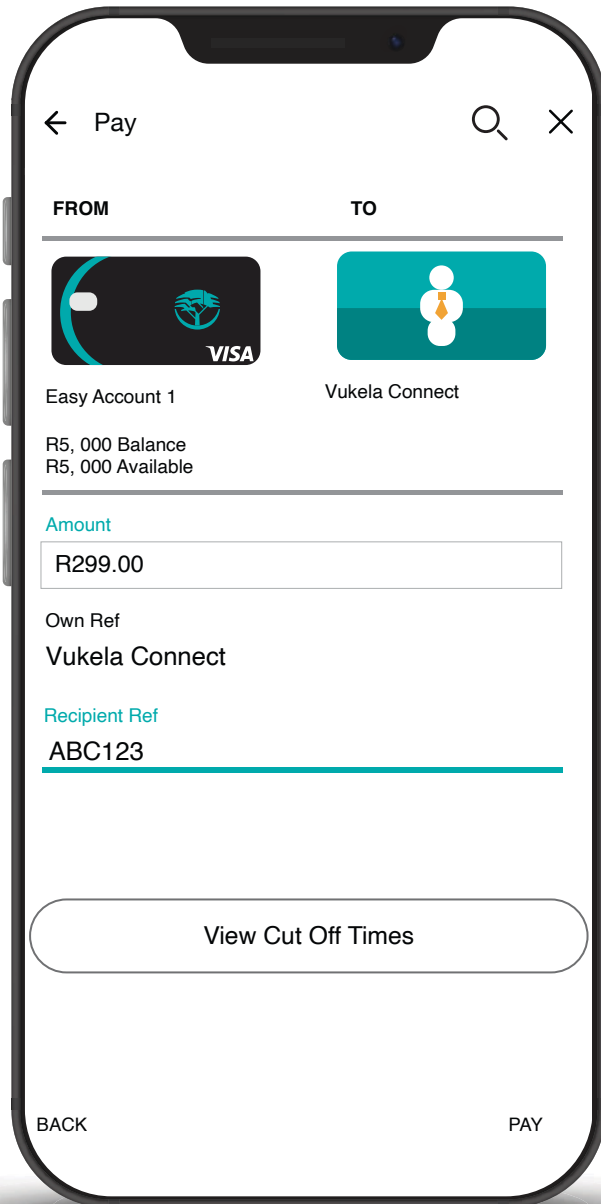
Click on the new recipient tab you have made



Add Recipient

→ Add your amount

→ Double check your Customer ID. Once this is done, click on "Pay"



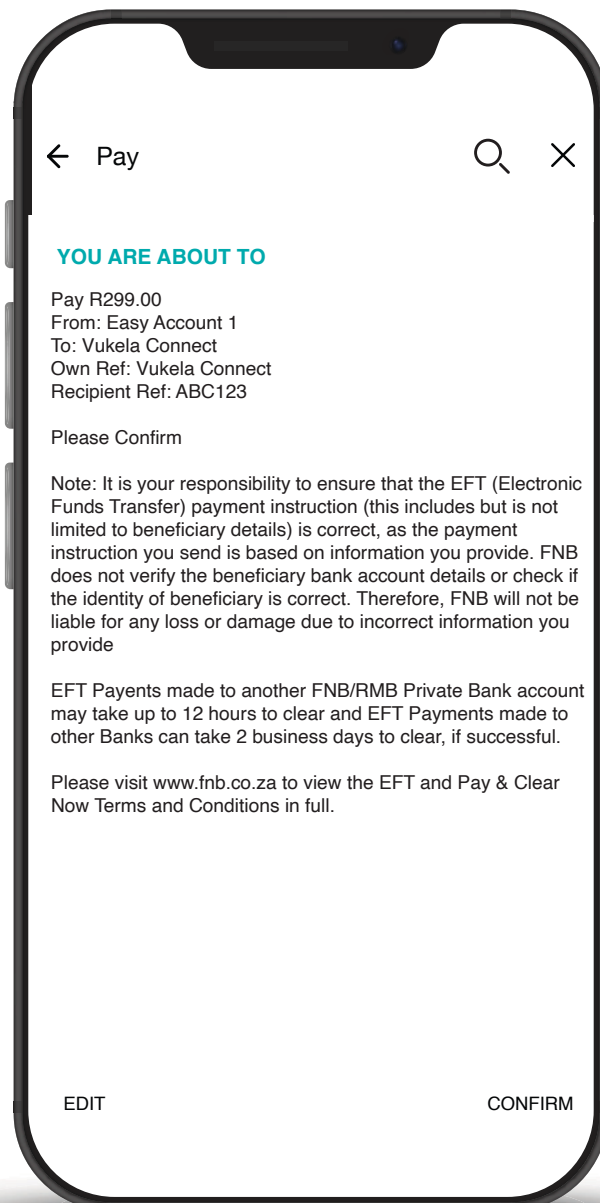
Add Recipient



Check the details



Click "Confirm"



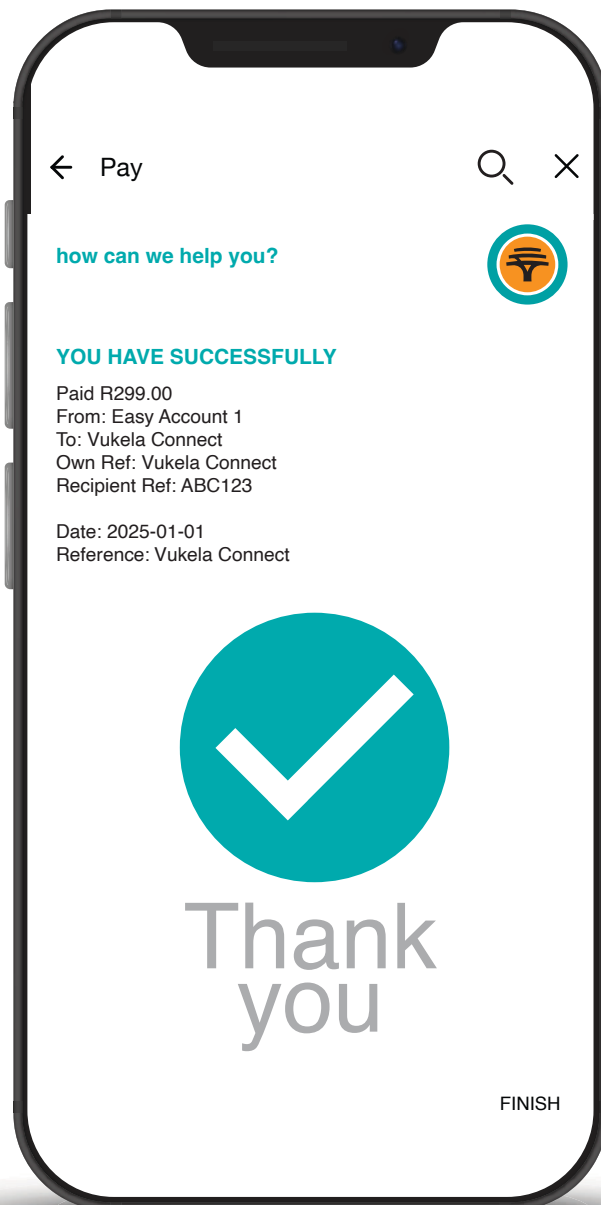
Add Recipient



This step shows the payment has been made



Click "Finish"





Vukela

connect

www.vukela.co.za

Contact Us

Email

support@vukela.co.za

Other Emails

cancellations@vukela.co.za

accounts@vukela.co.za

sales@vukela.co.za

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